

COMPLAINT FORM

(This form can be completed and returned if you wish to file a complaint **under implied warranty**)

Addressee: Sabat Consulting s.c. Tarnów, ul. Piłsudskiego 14/4, postcode: 33-100, Poland

Customer's Name:

Customer's Address:

Customer's telephone number:

Customer's e-mail:

I provide the following information as **contact details to be used to reply to the complaint and conduct correspondence related thereto:**

- postal address:

- e-mail:

The complaint refers to:

- Contract dated for the purchase of the following item

- Contract for the provision of other electronic services

- Other.....

Date of finding the cause of the complaint:

Description of the problem:

Complaint request:

- removal of defects of the Product or Services

- replacement of the faulty Product for a new one free of defects

- decrease of the price of the Product

- withdrawal from the contract

The Customer acknowledges that:

The Products may be covered by the manufacturer's or the distributor's warranty. In this case, the Customer is entitled to make a complaint concerning the Product exercising the rights under the warranty by filing a complaint to the guarantor. A complaint to the guarantor may be filed through the Seller or directly to the guarantor. The Customer may exercise its rights under implied warranty for physical defects of the Product regardless of the rights under the warranty.

By filing the complaint, the Customer consents to the processing of its personal data by the recipient in order to identify the complaint and conduct correspondence related thereto. This consent may be revoked at any time and the Customer is entitled to access and correct its personal data.

Signature of the person filing the complaint

This document is an attachment to the Terms and conditions for providing services by electronic means by sabatconsulting.pl and constitutes an integral part thereof.